## **Review Requirements Checklist**

## Workers' Compensation & Employers Liability

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## **Line(s) of Insurance/Business:**

• Workers' Compensation; filing code(s) 16.0000

• Alternative Worker's Compensation; filing code 16.0001

• Employers Liability; filing code 16.0002

• Standard Workers' Compensation; filing code 16.0004

## Links:

- Illinois Compiled Statutes Online
- Administrative Regulations Online
- Product Coding Matrix

All filings are public record in accordance with 215 ILCS 5/404 except where another provision of the Insurance Code says otherwise. The only code section that allows for a filing to be a trade secret or confidential is 215 ILCS 157/40 Use of Credit Information in Personal Insurance Act.

The Department's checklists include summaries that do not provide detailed information about all laws, regulations and bulletins. Therefore, the insurers should review the actual laws, regulations and bulletins to ensure forms are fully compliant before filing with the Department.

A form filing fee is required pursuant to 215 ILCS 5/408 (1)(jj).

LINE OF AUTHORITY	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Must have proper Class and Clause authority to conduct	215 ILCS 5/4	To write Workers' Compensation insurance in Illinois, companies must be licensed to write:
•	List of Classes/Clauses	1. Class 2, Clause (d)
		To write Employers Liability insurance in Illinois, companies must be licensed to write:
		1. Class 2, Clause (c)

SERFF FILING	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
	Company Bulletin 2011-14	All property and casualty form and rate/rule filings shall be submitted using SERFF.
Department electronically using SERFF.		
FILING SUBMISSION	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Requirements for company FEIN numbers.	Company Bulletin 88-53	Company must include all Federal Employer Identification Numbers (FEINs) for companies making the filing.
Forms under one filing number must have common coverage relationship.	Company Bulletin 88-53	All forms under an assigned filing number must have some common coverage relationship (e.g. all forms in an auto filing must pertain only to auto, etc.).  Please refer to Company Bulletin 88-53 for specific information and guidance.
NO FILE OR FILING EXEMPTIONS		DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Manuscript endorsements are not required to be filed.	215 ILCS 5/143(3)	Insurers are not required to file riders or endorsements prepared to meet special, unusual, peculiar, or extraordinary conditions applying to an individual risk.
		Because Section 143(3) exempts only riders or endorsements, policy forms applying to an individual risk must still be filed. In addition, because Section 143(3) exempts only endorsements applying to an individual risk, if a company uses the same endorsement on more than one risk, such form no longer qualifies for the filing exemption and must be filed.
THIRD PARTY FILERS AUTHORITY		DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS

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Licensed rating organizations		Licensed rating organizations must file with
must file policy forms and		the Director all policy forms, and each
modifications to such forms no		modification of such forms, which it requires
later than 30 days before such		its members and subscribers to adhere to, no
filings are to take effect.		later than 30 days before such filings or
		modifications are to take effect.
AMBIGUOUS &	REFERENCE	DESCRIPTION OF REVIEW
MISLEADING		STANDARDS REQUIREMENTS
The Director may disapprove a	215 ILCS	Director may disapprove any form that
form filing if it contains	5/143(2)	contains inconsistent, ambiguous, or
inconsistent, ambiguous, or		misleading clauses.
misleading clauses.		
APPLICATIONS	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Applications must be filed.	215 ILCS	Applications must be filed, including
	<u>5/143(2)</u>	online/electronic applications.
BANKRUPTCY	REFERENCE	DESCRIPTION OF REVIEW
PROVISIONS		STANDARDS REQUIREMENTS
Policies that contain liability	215 ILCS 5/388	All policies containing liability coverage must
coverage must include a		include a provision stating that insolvency or
bankruptcy provision.		bankruptcy of the insured shall not release the
		company from its duties to pay under the
		1 3
		policy.
CANCELLATION & NON-	REFERENCE	policy.  DESCRIPTION OF REVIEW
CANCELLATION & NON- RENEWAL	REFERENCE	, v
	REFERENCE 215 ILCS	DESCRIPTION OF REVIEW
RENEWAL  May not refuse to issue a	215 ILCS	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
RENEWAL	215 ILCS	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or	215 ILCS 5/143.10	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or
RENEWAL  May not refuse to issue a policy on sole basis of previous	215 ILCS 5/143.10	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or	215 ILCS 5/143.10	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or	215 ILCS 5/143.10	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such insured's policy was cancelled on a prior date
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or nonrenewal by any insurer.	215 ILCS 5/143.10 215 ILCS	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such insured's policy was cancelled on a prior date by any insurer.  No prospective insurer shall request the insured
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or nonrenewal by any insurer.  Loss information requested for	215 ILCS 5/143.10 215 ILCS 5/143.10a	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such insured's policy was cancelled on a prior date by any insurer.  No prospective insurer shall request the insured to provide more detailed loss information than
RENEWAL  May not refuse to issue a policy on sole basis of previous refusal, cancellation or nonrenewal by any insurer.  Loss information requested for	215 ILCS 5/143.10 215 ILCS 5/143.10a	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  No company shall refuse to issue a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such insured's policy was cancelled on a prior date by any insurer.  No prospective insurer shall request the insured

Loss information required to	215 ILCS	Insurer shall provide the following loss
be provided.		information to the first named insured within
pro 1300.	<u> </u>	30 days of the insured's request, and at the
Does not apply to insurance	820 ILCS	same time as any notice of cancellation or
policies to which Section 19(o)	305/19(o)	nonrenewal, except where the policy has been
of the Illinois Workers'		cancelled for nonpayment of premium,
Compensation Act applies (820		material misrepresentations or fraud on the part
ILCS 305/19(o).		of the insured:
		of the fisured.
		a) on closed claims, date and description of
		occurrence, and total amounts of payments;
		b) on open claims, date and description of
		occurrence, total amount of payments and total
		reserves, if any; and
		c) for any occurrence not included in (a) or (b),
		the date and description of occurrence and total
		reserves, if any.
		Does not apply to insurance policies to which
		Section 19(o) of the Illinois Workers'
		Compensation Act applies (820 ILCS
		305/19(o).
		Insurer shall also provide additional loss
		information, including specific loss reserves, to
		the first named insured as soon as possible, but
		in no event later than 20 days of receipt of
		named insured's mailed or delivered written
		request for such information at the request of a
		prospective insurer.
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		Insurer shall automatically extend coverage
		under the existing policy, at the same terms
		and conditions by the same number of days it
		takes the insurer to provide the insured with
		this additional information.

Policy must contain	215 ILCS	Policy must include a cancellation provision
cancellation provision.	<u>5/143.11</u>	setting out the manner in which the policy may be cancelled.
CONDITIONAL	REFERENCE	DESCRIPTION OF REVIEW
RENEWAL		STANDARDS REQUIREMENTS
Assignment or transfer of policies among or between insurers within an insurance holding company system or insurers under common management or control, or as a result of a merger, acquisition, or restructuring of an insurance company, is not a nonrenewal for purposes of the notification requirements.	215 ILCS 5/143.11b	Assignment or transfer of policies among or between insurers within an insurance holding company system or insurers under common management or control, or as a result of a merger, acquisition, or restructuring of an insurance company, is not a nonrenewal for purposes of the notification requirements.  If the increase in the renewal premium is 30% or more, contains a change in deductibles or change in coverage that materially alters the policy, the company must adhere to provisions in Section 143.17a as described below.  A company making an assignment or transfer of a policy among or between insurers as stated above, must deliver to the named insured notice of such assignment or transfer at least 60 days prior to the renewal date. An exact and unaltered copy of the notice shall be sent to the insured's producer, if known, and agent of record.
Requirements for advance notice of renewal with changes in deductibles, changes in coverage that materially alters the policy, or increase of 30% or more.	215 ILCS 5/143.17a Illinois Supreme Court Rule 236	If an insurer offers to renew directly to the named insured with a renewal increase of 30% or more, or with a change in deductible or coverage that materially alters the policy, the insurer must mail or deliver to the named insured, written notice of such premium increase or change at least 60 days prior to the renewal or anniversary date.  The increase in premium shall be the renewal premium based on the known exposure as of the date of the quotation compared to the

premium as of the last day of coverage for the current year's policy, annualized. The premium may be subsequently amended to reflect any change in exposure or reinsurance costs not considered in the quotation.

The renewal notice must provide the specific dollar amount of the premium. Renewal notices issued with the wording "your premium increase will be 30% or more" do not comply with the Code.

Notification must also be mailed to the insured's broker, if known, or the agent of record and to the mortgage or lien holder listed on the policy.

If the insurer fails to provide 60 days notice in advance of the renewal or anniversary date but provides notice at least 31 days prior to the renewal or anniversary date, the company must extend the current policy under the same terms, conditions and premium to allow 60 days notice, and provide the actual renewal premium quotation and any change in coverage or deductible on the policy. <u>If the insurer fails</u> to provide 31 days advance notice as described above, the insurer must renew the expiring policy under the same terms and conditions for an additional year or until the effective date of any similar coverage procured by the insured, whichever is earlier. The insurer may increase the renewal premium, however such increase must be less than 30% of the expiring term's premium, and notice of such increase must be delivered to the named insured on or before the date of expiration of the current policy period. Proof of mailing or proof of receipt may be proven by a sworn affidavit by the insurer as to the usual and customary business practices of mailing notices pursuant to Section 143.17a or

		may be proven consistent with Illinois Supreme Court Rule 236.
NOTICE OF CANCELLATION	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Cancellation notice mailing requirements and requirements for canceling premium financed insurance contracts.	215 ILCS 5/143.14	Insurer must mail cancellation notice to named insured and to the mortgage or lien holder, and send copy of such notice to the insured's broker, if known, or the agent of record, at the last mailing address known by insurer. Insurer must maintain proof of mailing on a form acceptable to U.S. Post Office or other commercial mail delivery service.  Section 143.14 also contains requirements for canceling premium financed insurance contracts and procedures for returning unearned premium. See law for specific details of requirements.
Number of days notice required for cancellation of commercial policies and notice requirements.	215 ILCS 5/143.16	Insurer must mail cancellation notice to the named insured at least: 10 days prior to effective date of cancellation for nonpayment of premium; 30 days prior to effective date of cancellation during the first 60 days of coverage; 60 days prior to effective date of cancellation after coverage has been effective for 61 days or more.  All notices shall include a specific explanation of the reason(s) for cancellation.
Cancellation notice must advise insured of right to request a hearing.	215 ILCS 5/143.23 215 ILCS 5/143.16a	If an insurer cancels a commercial policy midterm per Section 143.16a, for any reason except non-payment of premium, the cancellation notice must advise the named insured of the right to appeal and the procedure to follow for such appeal.
NOTICE OF NON- RENEWAL	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS

Number of days notice	215 ILCS	Nonrenewal notice must be mailed to the
required for nonrenewing a	<u>5/143.17a</u>	named insured at least 60 days in advance of
commercial policy and other		the nonrenewal date.
notice requirements.		
		Insurer must maintain proof of mailing of such
		notice on a recognized U.S. Post Office form
		or a form acceptable to the U.S. Post Office or
		other commercial mail delivery service.
		If the insurer fails to mail notice of nonrenewal
		to the named insured at least 60 days in
		advance of the nonrenewal date, the insurer
		must extend the policy for an additional year or
		until the effective date of any similar insurance
		procured by the insured, whichever is less, on
		the same terms and conditions as the policy
		sought to be terminated, unless the insurer has
		manifested its intention to renew at a different
		premium that represents an increase not
		exceeding 30%.
		Notification must also be mailed to the
		insured's broker, if known, or the agent of
		record and to the mortgage or lien holder listed
		on the policy.
		Nonrenewal notice must provide a specific explanation of the reason(s) for nonrenewal.
PERMISSIBLE REASONS	REFERENCE	DESCRIPTION OF REVIEW
FOR CANCELLATION		STANDARDS REQUIREMENTS
May not cancel because agent's	215 ILCS	Insurers may not cancel any policy on the
contract with insurer was	<u>5/141.01</u>	ground that the company's contract with the
terminated.		agent through whom the policy was obtained
		has been terminated.
May not cancel a policy on	215 ILCS	Insurers may not cancel a policy on the sole
sole basis of previous refusal,	5/143.10	basis that the insured or applicant for such
cancellation or nonrenewal by		policy was previously refused issuance or
any insurer.		renewal of a policy by an insurer, or such

		insured's policy was cancelled on a prior date by any insurer.
Reasons for canceling a commercial policy that has been in effect for 60 days or more.	215 ILCS 5/143.16a 50 IL Adm. Code 940	After a policy has been in effect for 60 days, insurer may only cancel for the following 6 reasons: (a) non-payment of premium; (b) the policy was obtained through a material misrepresentation; (c) any insured violated any terms and conditions of the policy; (d) the risk originally accepted has measurably increased; (e) the insurer certifies to the Director of the loss of reinsurance for all or a substantial part of the underlying risk; or (f) the Director determines that continuation of the policy could place the insurer in violation of Illinois insurance laws.  Rule 940 outlines requirements for certification of loss of reinsurance.
Large deductible provisions.	215 ILCS 5/143.13(e) 215 ILCS 5/143.16 215 ILCS 5/143.16a	Failure to reimburse a deductible and failure to maintain collateral are conditions that do not meet the definition of non-payment of premium under 143.13(e). A policy cannot be cancelled for non-payment of premium for not meeting these conditions.
Rating or underwriting decisions based solely on domestic violence.	215 ILCS 5/155.22b	No insurer that issues a property and casualty policy may use the fact that an applicant or insured incurred bodily injury as a result of a battery committed against him/her by a spouse or person in the same household as a sole reason for a rating or underwriting decision.
PERMISSIBLE REASONS FOR NON-RENEWAL	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
May not refuse to renew because agent's contract with insurer was terminated.	215 ILCS 5/141.01	Insurers may not refuse to renew any policy on the ground that the company's contract with the agent through whom the policy was obtained has been terminated.

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May not refuse to renew a policy on sole basis of previous refusal, cancellation or nonrenewal by any insurer.	<u>5/143.10</u>	Insurers may not refuse to renew a policy on the sole basis that the insured or applicant for such policy was previously refused issuance or renewal of a policy by an insurer, or such insured's policy was cancelled on a prior date by any insurer.
Insurers may nonrenew for almost any reason(s) except those specifically prohibited in other Illinois insurance laws or regulations.  However, insurers must give a specific explanation of the	<u>5/143.17a</u>	Insurers may nonrenew for almost any reason(s) except those specifically prohibited in other Illinois insurance laws or regulations.  However, insurers must give a specific explanation of the reason(s) for nonrenewal.
reason(s) for nonrenewal.  RETURN PREMIUM		DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Computation of premiums refunds.	215 ILCS 5/462b	If the insurer applies incorrect classifications, payrolls or any other incorrect factors of a rating system that results in the insured paying excess premiums, the insurer shall refund the excessive premiums paid for the period during which the incorrect classifications, payrolls or other rating factors were applied.
CONSUMER INFORMATION		DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Cancellation notice must advise insured of right to request a hearing.	<u>5/143.23</u>	If an insurer cancels a policy mid-term per Section 143.16a, for any reason except non-payment of premium, the cancellation notice must advise the named insured of the right to request a hearing to appeal such decision, and the procedure to follow for such appeal.
Written notice of company's complaint Department and Department of Insurance Public Service Department.	50 IL Adm.	No policy may be delivered unless the policyholder or certificate holder is provided written notice of the address of the complaint Department of the insurance company, and the

address of the Public Service Department of the Department of Insurance or its successor.

Rule 931 provides more specific guidance that:

- a) such notice shall accompany any newly issued policy or binder;
- b) "written notice" shall be satisfied by: any printed notice delivered with a policy or certificate; any adhering label attached to a policy or certificate; any computerized notice issued concurrently with a computer issued policy or certificate; or any other form of individual written notice substantially similar to the above.

Notice of Availability of the Department of Insurance shall be no less informative than the following: Illinois Department of Insurance, Consumer Division, 122 S. Michigan Ave., 19th Floor, Chicago, Illinois 60603 and Illinois Department of Insurance, 320 West Washington Street, Springfield, Illinois 62767.

The address to be used for the company shall be an office that can service all types of complaints. If one office cannot service all types of complaints, then the additional addresses of each appropriate service office must be given.

In addition to providing the required addresses, the notification should set forth the minimum amount of information included in the following suggested wording: "This notice is to advise you that should any complaints arise regarding this insurance, you may contact the following."

CONTENT OF POLICIES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Reasons for which the Director may disapprove a form filing.	215 ILCS 5/143(2)	The Director may disapprove any form that (i) violates any provision of the Illinois Insurance Code, (ii) contains inconsistent, ambiguous, or misleading clauses, or (iii) contains exceptions and conditions that will unreasonably or deceptively affect the risks that are purported to be assumed by the policy.
Requirements for form content and readability.	50 IL Adm. Code 753	There must be printed at the head of the policy the name of the insurer or insurers issuing the policy, the location of the Home Office thereof; a statement of whether the insurer is a stock, mutual, reciprocal, Lloyds, alien insurer, or an insurer operating under a charter by Special Act of the Legislature of any state. There may be added thereto such devices, emblems or designs and dates as are appropriate for the insurer issuing the policy.  All forms must be identified by a descriptive title, form number and edition identification.  All forms must be printed in not less than eight-point type.
DEFENSE WITHIN LIMITS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Defense costs may not be included in limits of liability.	215 ILCS 5/143(2)	Defense costs must be paid as supplement to the limits of liability. Defense costs may not be included in the limits of liability. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.

DEFINITIONS	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Definition of "renewal" or "to renew."	215 ILCS 5/143.13(d)	Definition of "renewal" or "to renew."
Definition of "nonpayment of premium."	215 ILCS 5/143.13(e)	Definition of "nonpayment of premium."
Definition of "policy delivered or issued for delivery in this State."	215 ILCS 5/143.13(f)	Definition of "policy delivered or issued for delivery in this State."
Definition of "cancellation" or "cancelled."	215 ILCS 5/143.13(g)	Definition of "cancellation" or "cancelled."
DISCRIMINATION	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
May not cancel certain policies, or refuse to issue or renew certain policies solely due to hate crimes.	215 ILCS 5/143.24c Title 26 U.S.C. Sections 170(b)(1)(A)(i), (ii), and (vi).	Insurers may not cancel a policy, or refuse to issue or renew a policy solely on the basis that one or more claims have been made against any policy during the preceding 60 months, for a loss that is the result of a hate crime, if the insured provides evidence to the insurer that the act causing the loss is identified as a hate crime on a police report.  Applies to policies issued to an individual, a religious organization described in Section 170(b)(1)(A)(i) of Title 26 of the United States Code, or an educational organization described in Section 170(b)(1)(A)(ii) of Title 26 of the United States Code, or any other nonprofit organization described in Section 170(b)(1)(A)(vi) of Title 26 of the United States Code that is organized and operated for religious, charitable, or educational purposes.
Redlining When geographic location of risk may be grounds for refusing to insure.	215 ILCS 5/155.22	Insurer may not refuse to provide insurance solely on the basis of the specific geographic location of the risk unless such refusal is for a

		business purpose which is not a mere pretext for unfair discrimination.
Rating, claims handling, and underwriting decisions based solely on domestic violence.	215 ILCS 5/155.22b	No insurer that issues a property and casualty policy may use the fact that an applicant or insured incurred bodily injury as a result of a battery committed against him/her by a spouse or person in the same household as a sole reason for a rating, underwriting, or claims handling decision.
Unfair methods of competition or unfair or deceptive acts or practices defined.	215 ILCS 5/424(3)	It is an unfair method of competition or unfair and deceptive act or practice if a company makes or permits any unfair discrimination between individuals or risks of the same class or of essentially the same hazard and expense element because of the race, color, religion, or national origin of such insurance risks or applicants.
Procedure as to unfair methods of competition or unfair or deceptive acts or practices not defined.	215 ILCS 5/429	Outlines the procedures the Director follows when he has reason to believe that a company is engaging in unfair methods of competition or unfair or deceptive acts or practices.
Civil Union Partnerships- effective June 1, 2011	750 ILCS 75/1 Civil Union Fact Sheet	The Religious Freedom Protection and Civil Union Act (Public Act 96-1513) will allow both same-sex and different-sex couples to enter into a civil union with all of the obligations, protections, and legal rights that Illinois provides to married heterosexual couples.
		Please note that whenever a policy form, application, or rating rule includes the terms "spouse," "married," or "immediate family member" it is required that parties to a civil union be included in these definitions.
DOMESTIC ABUSE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS

Rating, claims handling, and	215 ILCS	No insurer that issues a property and casualty
underwriting decisions based	5/155.22b	policy may use the fact that an applicant or
solely on domestic violence.		insured incurred bodily injury as a result of a
		battery committed against him/her by a spouse
		or person in the same household as a sole
		reason for a rating, underwriting, or claims
		handling decision.
Intentional acts exclusion	215 ILCS	If a policy excludes property damage coverage
exception for innocent co-	<u>5/155.22b</u>	for intentional acts, the insurers may not deny
insured.		payment to an innocent co-insured who did not
		cooperate in or contribute to the creation of the
		loss if the loss arose out of a pattern of criminal
		domestic violence and the perpetrator of the
		loss is criminally prosecuted for the act causing
		the loss.
EXCLUSIONS &	REFERENCE	DESCRIPTION OF REVIEW
LIMITATIONS		STANDARDS REQUIREMENTS
Blank endorsements are	215 ILCS	Blank endorsements may be filed, but may not
acceptable for filing, with	<u>5/143(2)</u>	be used to decrease coverage, increase rates or
exceptions.		deductibles, or negatively alter any terms or
		conditions of coverage, unless such change is
		at the sole request of the insured. Any forms
		that contain provisions to the contrary are
		deemed to contain exceptions and conditions
		that unreasonably or deceptively affect the
		risks that are purported to be assumed by the
		policy, in violation of Section 143(2) and will
		be disapproved accordingly.
MOLD		DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Filing procedures and	= -	Please refer to Company Bulletin 2002-07 for
requirements for exclusions	Bulletin 2002-07	specific information and guidance.
and limitations related to mold.		
TERRORISM	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
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Terrorism Risk Insurance	Company	Please refer to Company Bulletin 2015-03 for
Program Reauthorization Act	Bulletin 2015-03	specific information and guidance.
of 2015 and Filing Procedures		
and Requirements for		
Terrorism-Related Forms,		
Rules and Rates.		
GROUP POLICIES	REFERENCE	DESCRIPTION OF REVIEW
GROCI I GEICHES		STANDARDS REQUIREMENTS
Group Workers' Compensation	215 ILCS	There are no enabling statutes in Illinois that
policies are not specifically	5/388a-388g	authorize the writing of group fire, casualty,
allowed by statute.		inland marine, or surety insurance. The effect
	215 ILCS	is to require that all fire, casualty, inland
	<u>5/393a-393g</u>	marine, or surety insureds of the same class be
	015 H CC	treated alike. These provisions are not
	215 ILCS	applicable where the Illinois Insurance Code
	<u>5/400.1</u>	specifically authorizes the grouping of risks.
	IL Adm. Code	The only coverages that are currently
	2302	authorized on a group basis are: a) group
	2302	vehicle; b) group professional liability; c)
	215 ILCS 5/900-	group inland marine; d) group legal.
	<u>906</u>	
Claims handling requirements.	820 ILCS 305/1	All claims must be handled in accordance with
		the Illinois Workers' Compensation Act.
ACTION AGAINST	REFERENCE	DESCRIPTION OF REVIEW
COMPANY		STANDARDS REQUIREMENTS
Periods of limitation tolled.	215 ILCS	If the form contains a provision limiting the
	<u>5/143.1</u>	period of time within which the insured may
		bring suit, the provision must state that the
		running of such period is tolled from the date
		proof of loss is filed until the date the claim is
		denied in whole or in part.
DEFENSE COSTS	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Defense costs may not be	215 ILCS	Defense costs must be paid as supplement to
included in limits of liability.	5/143(2)	the limits of liability. Defense costs may not be
		included in the limits of liability. Any forms

		that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
DEDUCTIBLE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Rating plan must contain offer of a deductible applicable to the medical benefit only.	215 ILCS 5/456(1)(e)	Rating plan shall contain a mandatory offer of a deductible applicable only to the medical benefit under the Work Comp Act (820 ILCS 3-5/1 et seq.). Such deductible offer shall be in a minimum amount of at least \$1000 per accident.
MEDICAL PAYMENTS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Rating plan must contain offer of a deductible applicable to the medical benefit only.	215 ILCS 5/456(1)(e)	Rating plan shall contain a mandatory offer of a deductible applicable only to the medical benefit under the Work Comp Act (820 ILCS 3-5/1 et seq.). Such deductible offer shall be in a minimum amount of at least \$1000 per accident.
OTHER INSURANCE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Requirements for "Other Insurance" provisions.	215 ILCS 5/143(2)	"Other Insurance" provisions must state that coverage under the policy will share proportionately with other similar coverages the insured may have. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
REBATES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS

Payments or acceptance of	215 ILCS 5/469	No company or employee thereof, and no
rebates prohibited.		broker or agent shall pay, allow or give, or
r		offer to pay, allow or give, directly or
		indirectly, as an inducement to insurance, or
		after insurance has been effected, any rebates,
		discount, abatement, credit or reduction of the
		premium named in a policy of insurance, or
		any special favor or advantage in the dividends
		or other benefits to accrue thereon, or any
		valuable consideration or inducement
		whatever, not specified in the policy of
		insurance, except to the extent provided for in
		an applicable filing.
		No insured named in a policy of insurance, nor
		any employee of such insured shall knowingly
		receive or accept, directly or indirectly, any
		such rebate, discount, abatement, credit, or
		reduction of premium, or any such special
		favor or advantage or valuable consideration or
		inducement.
VOIDANCE	REFERENCE	DESCRIPTION OF REVIEW
VOIDANCE	REFERENCE	STANDARDS REQUIREMENTS
Requirements to rescind a	215 ILCS 5/154	A policy may not be rescinded, defeated or
policy for misrepresentation or		avoided unless the misrepresentation is stated
false warranty.		in the policy, endorsement or rider attached
		thereto, or in the written application therefore,
		and was made with the actual intent to deceive,
		or materially affected either the acceptance of
		the risk or the hazard assumed by the company.
OTHER	DEFEDENCE	, , ,
OTHER	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
Endorsements that amend	215 ILCS	An endorsement cannot be used to amend
another endorsement are	<u>5/143(2)</u>	another endorsement. Such endorsements are
prohibited.	ĺ	deemed to result in inconsistent, ambiguous, or
		misleading clauses, in violation of Section

Requirements for termination of line of business.	215 ILCS 5/143.11a	A company must notify the Director of the termination of a line of insurance, as well as the reasons for the action, 90 days before termination of any policy is effective.
Negative response roll-ons are prohibited.	215 ILCS 5/429	Form changes that are optional may not be applied "automatically unless the insured rejects." Insureds must be offered the option and must respond affirmatively for the change to apply. To apply the option automatically unless rejected is to engage in an unfair or deceptive act or practice.
RATE, RULE, RATING PLAN, CLASSIFICATION, AND TERRITORY FILING REQUIREMENTS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Workers compensation rates and rules, and employers' liability insurance rates and rules incidental thereto and written in connection therewith, are required to be filed in Illinois.	215 ILCS 5/457 50 IL Adm. Code 2902	Every company must file with the Director every manual of classifications, rules and rates, and every rating plan and modification that it intends to use. Filings must be made no later than 30 days after they become effective.  If a company adopts a pure premium filed by a rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  All Company rate filings in SERFF must include the Company Rate Information, which shall include:  1) Overall % indicated change;  2) Overall % rate impact (meaning the statewide average percentage change to the accepted rates for the coverage's included for each company);

		3) Written premium change for this program (meaning the statewide change in written
		premium based on the proposed overall
		percentage rate impact for each company);
		4) Number of policyholders affected for this
		program (meaning the statewide written
		premium for each company);
		5) Written premium for this program (meaning
		the statewide written premium for each
		company);
		6) Maximum % change; and
		7) Minimum % change.
		Documentary data for rates and changes filed
		under this Section must be maintained by the
		company or its rating organization to be
		available upon and in accordance with the
		Department's request for review by the
		Department's Property and Casualty
		Compliance Unit.
NCCI Members – Annual Rate	Company	Companies must provide the average
Requirements		percentage they are deviating from NCCI rates.
Required rate and rule filings	215 ILCS 5/457	Each licensed rating organization must file
for licensed advisory		with the Director every manual of
organizations.		classification, every manual of rules and
		advisory rates, pure premium which has been
		fully adjusted and fully developed, every rating
		plan and modifications of any of the foregoing
		it intends to recommend for use no later than
		30 days after they take effect.
		Further, licensed rating organizations must file
		with the Director the rate classification system,
		all rating rules, rating plans, policy forms, and
		underwriting rules or similar materials, and
	l	, "

RATING PLAN REQUIREMENTS	REFERENCE	each modification of any of the foregoing which it requires its members and subscribers to adhere to no later than 30 days before such filings or modifications are to take effect.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Making of rates expenses provisions.	215 ILCS 5/456(1)(b)	Expense provisions included in the rates for use by any company or group of companies may differ from those of other companies or groups to reflect the requirements of the operating methods of any such company or group with respect to any kind of insurance, or with respect to any subDepartment or combination thereof for which subDepartment or combination separate expense provisions are applicable.
Making of rates factors that companies must consider.	215 ILCS 5/456(1)(a)	When making rates, due consideration shall be given to past and prospective loss experience within and outside IL, to catastrophe hazards, to a reasonable margin for profit and contingencies, to dividends, savings, or unabsorbed premium deposits allowed/returned by companies to their policyholders, to past and prospective expenses both countrywide and specifically in IL, and to underwriting practice and judgment and to all other relevant factors within and outside IL.
Making of rates classifications.	215 ILCS 5/456(1)(c)	Risks may be grouped by classifications for establishing rates and minimum premiums.  Classification rates may be modified to produce rates for individual risks in accordance with rating plans which measure variation in hazards or expense provisions or both.
Rates shall not be excessive, inadequate or unfairly discriminatory.	215 ILCS 5/456(1)(d)	Rates shall not be excessive, inadequate or unfairly discriminatory.

	<u> </u>	
		A rate in a competitive market is not excessive. A rate in a noncompetitive market is excessive if it is likely to produce a long run profit that is unreasonably high for the insurance provided or if expenses are unreasonably high in relation to the services rendered.  A rate is not inadequate unless it is clearly insufficient to sustain projected losses and expenses in the class of business to which it applies and the use of such rates has or, if continued, will have the effect of substantially lessening competition or the tendency to create monopoly in any market.  Unfair discrimination exists if, after allowing for practical limitations, price differentials fail to reflect equitably the differences in expected losses and expenses. A rate is not unfairly discriminatory because different premiums
		result for policyholders with like exposures but different expenses, or like expenses but different loss exposures, so long as the rate reflects the differences with reasonable accuracy.
Competitive market is presumed to exist.	215 ILCS 5/460	A competitive market is presumed to exist unless the Director, after a hearing, determines that a reasonable degree of competition does not exist in the market and the Director issues a ruling to that effect. Market shall mean the statewide workers' compensation and employers' liability lines of business.
Rating plan must contain offer of a deductible applicable to the medical benefit only.	215 ILCS 5/456(1)(e)	Rating plan shall contain a mandatory offer of a deductible applicable only to the medical benefit under the Work Comp Act (820 ILCS 3-5/1 et seq.). Such deductible offer shall be in a minimum amount of at least \$1000 per accident.

Rating plan must include a rule	215 ILCS	Rating plan or program shall include a rule
permitting 2 or more	5/456(f)	permitting 2 or more employers with similar
employers with similar risk		risk characteristics, who participate in a loss
characteristics to pool premium		prevention program or safety group, to pool
and loss experience for		their premium and loss experience in
determining rate or premium.		determining their rate or premium for such
		participation in the program.
Disapproval of rate or rule	215 ILCS 5/458	If, within 30 days of any filing, the Director
filings.		finds that such filing doesn't meet the
		requirements of Article XXIX, he shall send to
		the company or rating organization a written
		notice of disapproval of such filing, and stating
		when, within a reasonable period thereafter,
		such filing shall be deemed no longer effective.
		This Section also sets forth procedures for
		which the Director will disapprove a Workers'
		Compensation rate for rule filing.
LOSS COSTS	REFERENCE	DESCRIPTION OF REVIEW
		STANDARDS REQUIREMENTS
1		
Requirements for additional	215 ILCS 5/457	If a company adopts a pure premium filed by a
information if a company		If a company adopts a pure premium filed by a rating organization, the company must file with
=	50 IL Adm.	
information if a company		rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in
information if a company adopts a pure premium filed by	50 IL Adm.	rating organization, the company must file with the Director the modification factor it is using
information if a company adopts a pure premium filed by	50 IL Adm.	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days
information if a company adopts a pure premium filed by a rating organization.	50 IL Adm. Code 2902	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK	50 IL Adm.	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW
information if a company adopts a pure premium filed by a rating organization.	50 IL Adm. Code 2902	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK	50 IL Adm. Code 2902	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK RATING	50 IL Adm. Code 2902  REFERENCE	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK RATING	50 IL Adm. Code 2902  REFERENCE  50 IL Adm. Code 2902	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  A company is not required to file rates or RF-
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK RATING	50 IL Adm. Code 2902  REFERENCE  50 IL Adm. Code 2902  215 ILCS	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  A company is not required to file rates or RF-3s for individual Illinois risks which cannot be
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK RATING	50 IL Adm. Code 2902  REFERENCE  50 IL Adm. Code 2902	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  A company is not required to file rates or RF-3s for individual Illinois risks which cannot be rated in the normal course of business rating
information if a company adopts a pure premium filed by a rating organization.  INDIVIDUAL RISK RATING	50 IL Adm. Code 2902  REFERENCE  50 IL Adm. Code 2902  215 ILCS	rating organization, the company must file with the Director the modification factor it is using for expenses and profit so that the final rates in use by such company can be determined.  Filings must be made no later than 30 days after they become effective.  DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS  A company is not required to file rates or RF-3s for individual Illinois risks which cannot be rated in the normal course of business rating because of special or unusual characteristics, as

PREMIUM REFUND		Company must maintain documentary information regarding such individual risk rates for review by the Department's Property & Casualty Compliance Unit.  DESCRIPTION OF REVIEW
FREWHOW REFUND		STANDARDS REQUIREMENTS
Computation of premiums refunds.		If the insurer applies incorrect classifications, payrolls or any other incorrect factors of a rating system that results in the insured paying excess premiums, the insurer shall refund the excessive premiums paid for the period during which the incorrect classifications, payrolls or other rating factors were applied.
OTHER		DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Unfair methods of competition		It is an unfair method of competition or unfair
or unfair or deceptive acts or practices defined.		and deceptive act or practice if a company makes or permits any unfair discrimination between individuals or risks of the same class or of essentially the same hazard and expense element because of the race, color, religion, or national origin of such insurance risks or applicants.
Procedure as to unfair methods	215 ILCS 5/429	Outlines the procedures the Director follows
of competition or unfair or		when he has reason to believe that a company
deceptive acts or practices not		is engaging in unfair methods of competition